DEPARTMENT OF CHILDREN AND FAMILIES
JOB OPPORTUNITY

INFORMATION TECHNOLOGY ANALYST 2
(Information Systems Division) - Position #105589

PLEASE FOLLOW THE SPECIFIC APPLICATION FILING INSTRUCTIONS AT THE BOTTOM OF THIS PAGE!

Open To:	**Candidates on a current examination list or Lateral Transfers**
Location:	Hartford, CT
Hours:	40
Salary:	$80,733 - $102,319 (Annually as of 8/26/13)
Closing Date:	August 27, 2013

Eligibility: Candidates must have passed the Information Technology Analyst 2 examination list promulgated by the CT Department of Administrative Services (DAS). State employees may apply for lateral transfer if they currently hold the title of Information Technology Analyst 2, or have attained permanent status in the class since their most recent hire date.

Position Description: The Department of Children & Families is recruiting for an Information Technology Analyst II within the Information Systems Division of Central Office. As a member of the IT Operations team, the position will serve as a liaison with the .Net Application Development team to provide infrastructure support to the .Net web application and database environments. The position responsibilities include, but are not limited to:

- installation, administration and maintenance of development, testing, staging and production applications and database technologies in a 24x7 environment,

- Windows OS patch management, server application and database releases, migrations and upgrades as well as patches, fixes and troubleshooting application system errors and OS/database performance,

- code promotion coordinator for supported environments and coordinates change management events, and

- support for agency and state wide access to a Software AG webMethods SOA environment; including Microsoft SQL and IBM DB2/UDB database backends.

Knowledge, Skill & Ability: Considerable knowledge of IT equipment and diagnostic tools; considerable knowledge of principles and techniques of systems analysis, design, development and programming; considerable knowledge of principles of information systems; considerable knowledge of principles and theories of business and planning functions; considerable knowledge of programming languages; considerable knowledge of capabilities of computer technology; knowledge of methods and procedures used to conduct detailed analysis and design of computer systems; knowledge of principles and techniques of software generation and programming; knowledge of practices and issues of systems' security and disaster recovery; knowledge of computer operating systems; knowledge of project management principles and techniques; knowledge of principles and techniques of business information systems re-engineering; considerable technical problem solving skills; considerable logic and analytical skills; considerable oral and written communication skills; considerable problem solving skills; interpersonal skills; project coordination skills; considerable ability to analyze, troubleshoot and resolve data communications problems; considerable ability to write, test and debug computer programs; considerable ability to use programming development tools; considerable ability to prepare manuals, reports, documentation and other written materials; considerable ability to identify, analyze and resolve complex business and technical problems; ability to analyze and debug complex software programs.

General Experience Six (6) years of experience in information technology (IT) operations, programming, systems/software development or another IT related support area.

Special Experience: One (1) year of the General Experience must have been performing professional information technology work in one of the following areas: (1) Installation and support of microcomputer hardware, software and operating systems; (2) Analysis, design and development of information systems; (3) Network hardware and software installation and support; (4) Network hardware and/or software problem diagnosis and resolution. **NOTE:** For state employees this is interpreted at the level of Information Technology Analyst 1.

Preference: The preferred candidate must have experience with Windows server 2003 to current and IIS 6.0 to current. Experience with DNS, web services and web application security is required. The candidate should be familiar with databases (SQL, DB2 and /or Oracle), Service Oriented Architecture and VMware vSphere and Workstation. Experience with Software AG and Trillium is a plus.

Note: The filling of this position will be in accordance with reemployment, SEBAC, transfer, promotion and merit employment rules.

Application Instructions: Interested and qualified candidates who meet the above requirements should submit a cover letter, a resume, three (3) supervisory references (current state employees please provide last two Service Ratings in lieu of references) and an Application for Employment (CT-HR12) to the address below. Please reference Job Posting #105589:

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DEPARTMENT OF CHILDREN AND FAMILIES
505 HUDSON STREET
HUMAN RESOURCES, 8TH FLOOR
HARTFORD, CT 06106
Attn: Bernice Morgan
FAX: (860) 707-1952

AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER

The State of Connecticut is an equal opportunity/affirmative action employer and strongly encourages the applications of women, minorities, and persons with disabilities.

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